## Identifying People at Risk of Emergency Admissions and Provide Appropriate Interventions

Responsible Board Members

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#### **Proposed Outcomes**

- ☐ Improved patient and carer experience and quality of life.
- □ An integrated health and social care system for addressing the needs of people with long term conditions.
- ☐ Reduction in emergency admissions due to chronic ambulatory care sensitive conditions that can be better managed in community and primary care settings, and a reduction in the demand for social care due to long term conditions (especially crisis and re-admissions).

### **Current Reality**

- Plans being developed and tested to implement risk stratification
- Work to develop integrated neighbourhood level health and social teams (including virtual wards) is ongoing
- Systematic empowerment of patients and carers through self management support and self care is under development

# What needs to change for the outcomes to be achieved?

- We need to systematically adapt, scale up and spread the initiatives to reduce unwanted variation across Lancashire.
- This includes
  - building capacity in primary care
  - reforming community services
  - having a risk sharing agreement to reduce demand for secondary and social care
  - better integration of health, social care, district council and voluntary sector services
  - systematically engaging people with LTCs in self care and addressing their wider determinants of health e.g. worklessness, fuel poverty etc.

#### Commitment from the Board

- Partners to agree a strategic aim to reduce emergency admissions.
- Commit to align resources for delivering an improvement programme to reduce emergency admissions.